

Copperfin Merger Voting Frequently Asked Questions

Q: When does voting start and end?

A: Voting will open June 3, 2024, and closes June 16, 2024, at 11:59 pm ET.

Q: What does the record date mean?

A: The record date serves as the deadline for members to be eligible to vote. After May 2, 2024, any new member joining or any member who hasn't reached the age of 18 will be ineligible to vote.

Q: Where do I vote online?

A: The voting link will be provided via email, social media, and on the website. Additionally, electronic voting stations will be available at any Copperfin branch for members to use.

Q: What information do I need to vote?

A: Your date of birth and account number that contains Membership Share account.

Q: If I have multiple member numbers, which one do I use to vote?

A: To vote, use your member number that contains your Membership Share account (\$25).

If you are unsure which member number that is, please reach out to our Member Support Centre or log into mobile/online banking and click on your Membership Share account, under 'Account Details' you will find the member number that is tied to it.



Q: In what format should I enter my date of birth?

A: The date of birth should be entered in the format 'ddmmyyyy' without any slash marks or spaces.

Q: Is it possible to vote multiple times?

A: No. Votes can only be cast once and are unable to be changed once submitted.

Q: What options are available if I do not have access to an electronic device or the internet?

A: Electronic voting stations will be available at any branch to cast your vote.

Q: What are Class A Shareholders voting on?

A: Class A Shareholders are voting on incorporating their share dollars into the new organization.

Q: How many votes does a Class A Shareholder receive?

A: The number of votes a Class A Shareholder will receive will be based on the share value as of May 2, 2024.

1 = 1 Share = 1 Vote

Q: What is a Membership Share?

A: A Membership Share at Copperfin is a \$25 financial contribution that represents ownership in the credit union. It symbolizes membership in the credit union and entitles the member to voting rights.

Q: What are Membership shareholders voting on?

A: Membership Shares are voting in favour or against our proposed merger with Northern Credit Union.



Q: How many votes does a Membership Share receive?

A: All members will receive one vote with their Membership Share.

1 Member = 1 Vote

Q: If I'm a business member, how do I vote?

A: Business members (corporations, partnerships, or unincorporated associations) must designate a voter on behalf of the organization through authorized delegate proxy form by May 29, 2024, at 11:59 pm ET. Once the form is completed, the designated voter can utilize the online voting platform starting June 3, 2024, to cast the business' vote using their date of birth and the business number.

Failure to complete the proxy form will result in the business being ineligible to vote. No late submissions will be accepted. Please reach out to your <u>Business Relationship Manager</u> to ensure you receive your proxy form.

Q: If I'm a Class A Shareholder, how can I vote?

A: As a Class A Shareholder, you can choose to either proxy your vote prior to the voting period or use the online voting platform starting June 3, 2024, to cast your vote.

If you choose to proxy your Class A Shares, you will still need to use the online voting platform for your Membership Share vote. Alternatively, if you opt not to proxy, you can use the online voting platform for both your Class A Share and Membership Share vote starting June 3, 2024.

Q: If I'm a business member with Class A Shares, how can I vote?

A: Business members with Class A Shares will receive two proxies: one for their Class A Shares and one for the business. Completing the proxy form is not optional if you would like to vote. Failure to designate a voter on their business proxy, will result in your business being ineligible to vote for either your Class A Shares or Membership Shares online.



Q: If I'm a sole proprietor, how do I vote?

A: Your vote will be represented through your personal account and can be cast during the online voting period starting June 3, 2024. Sole proprietorship accounts cannot proxy their vote.

Q: Is it possible to proxy my vote for my Membership Shares?

A: No. Only Class A Shareholders are eligible to proxy their votes.

Q: How will I receive my proxy?

A: Proxies will be sent by email through OneSpan and must be completed electronically. If you're unsure if your business has an email with us, please reach out to your <u>Business Relationship Manager</u>.

Q: When is the deadline for completing proxies?

A: The deadline for completing proxies is 11:59 pm ET on May 29, 2024. However, members must provide their email address by 4:30 pm ET on May 17, 2024, to receive a proxy. If you're a business member and unsure if you have an email with us, please reach out to your <u>Business Relationship Manager</u>.

Q: When is the Special Meeting for Class A Shareholders and Members?

A: The Special Meeting of Shareholders and of the Members will be held Friday, June 21, 2024, at 12:00 pm ET and 12:30 pm ET respectively.

For more information on our proposed partnership with Northern Credit Union, please visit CUFutureForward.ca