Copperfin Credit Union Business Activity Complaint Form

General Information

Name (please print):
Address
Preferred Method of contact ☐ Phone (provide #) ☐ Email (provide email address) ☐ Letter (provide mailing address)

Complaint Details

Describe the nature of your complaint, when you first became aware of the circumstances giving rise to your complaint (year/month/day) and include copies of any relevant documentation : Please provide the name(s) of the person(s) you attempted to resolve the matter with:

Notification and Consent

Your personal information is necessary to review and/or investigate your complaint. Copperfin Credit Union may need to disclose your information to third parties as part of its review or investigation if it is found that your complaint involves a contravention of the Credit Union Caisse Populaire Act. By signing below you consent to Copperfin disclosing the information contained on this form, and any other additional information relevant to the complaint. If you have any questions about Copperfin's collection and disclosure of your personal information please contact the Privacy Officer of the Credit Union.

Signature	**Date (YY/MM/DD)**

Please email completed form to complaintsofficer@copperfn.ca.